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AMENDMENT UNDER 37 C.F.R. § 1.116  
EXPEDITED PROCEDURE  
GROUP 2654  
PATENT APPLICATION

HY/2654  
#81.B  
~~HY~~  
C.A.F.  
6/20/04

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of

Docket No: Q62688

Toby KORALL, et al.

Appln. No.: 09/820,865

Group Art Unit: 2654

Confirmation No.: 3859

Examiner: Daniel A Nolan

Filed: March 30, 2001

For: AUTOMATED DATABASE ASSISTANCE VIA TELEPHONE

AMENDMENT UNDER 37 C.F.R. § 1.116

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Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

MAY 18 2004

Technology Center 2600

Sir:

In response to the Office Action dated March 2, 2004, please amend the above-identified application as follows on the accompanying pages.

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Entered  
by RCE  
6/30/04